
Subject: Crosstalk woes

Posted by [doon](#) on Thu, 15 Aug 1985 05:38:56 GMT

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Article-I.D.: sdcзма.124

Posted: Thu Aug 15 01:38:56 1985

Date-Received: Tue, 20-Aug-85 01:51:39 EDT

References: none

Reply-To: doon@sdcзма.UUCP (Harry Reed)

Organization: System Development Corp. R+D, Santa Monica

Lines: 24

Keywords: help!

Xref: linus net.micro:10282 net.micro.pc:4718

To all netlanders:

A friend of mine recently purchased a IBM PC/XT (running under PC-DOS) and the Crosstalk XVI communications/terminal package. He is also running 256K of main memory and dual 5 1/4 inch drives. However, he can't seem to get Crosstalk to work. He can save the com files ok (with the info on the type of terminal, function key settings, ...etc) but when he types this:

```
A> XTALK (where is the com file)
```

...the machine seems to load in the file, then it displays a blank screen with the status line on the bottom. This is where it gets screwy. After this the machine refuses to dial the modem. He has checked and verified that Crosstalk is set up and should be talking to a Hayes 1200 baud Smartmodem (external) which is the type of modem he is using.

His question, and mine too, is does Crosstalk automatically dial the modem? I am sure that this is the plan but cannot convince Crosstalk of this. However, he can dial the modem manually but not through Crosstalk. If anyone has any insight please let me know. Since I am not a IBM-PC guru I could use some help on this one. Thanx in advance.

-- doon

Subject: Re: Crosstalk woes

Posted by [mikem](#) on Sat, 17 Aug 1985 03:06:41 GMT

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Article-I.D.: tekcae.197
Posted: Fri Aug 16 23:06:41 1985
Date-Received: Tue, 20-Aug-85 20:45:16 EDT
References:
Reply-To: mikem@tekcae.UUCP (Michael E. Meyer)
Organization: Tektronix, Beaverton OR
Lines: 13
Xref: watmath net.micro:11516 net.micro.pc:5000

When using a smart modem you need to type "go local" after getting the xtalk attention line. Also, when I use it I just type "xtalk" and have xxx.xtk files set up to choose from depending on which system I want to dial.

Michael E. Meyer

USENET: ...!tektronix!tekcae!mikem
ARPA: tekcae!mikem.tek@CSNET-RELAY
USnail: TEKTRONIX, Inc.
P.O. Box 500, MS 19-075
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Subject: Re: Crosstalk woes
Posted by [Anonymous](#) on Mon, 19 Aug 1985 20:54:20 GMT
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Originally posted by: ncahec#64ecsvax.UUCP (Jim Gogan)

Article-I.D.: ecsvax.270
Posted: Mon Aug 19 16:54:20 1985
Date-Received: Fri, 23-Aug-85 20:46:19 EDT
References: none
Organization: UNC - Chapel Hill
Lines: 41
Xref: linus net.micro:10334 net.micro.pc:4756

Unfortunately, Crosstalk is one of those communications packages that requires you to change the default settings on the configuration switches inside the Hayes Smartmodem 1200 (external model). I love Crosstalk and use it regularly, but that aspect is a real pain when you need to evaluate and test out other communications packages as well.

The first thing you need to do is to pry open the black plastic cover around the front of the modem (where the lights are). Just use a small screwdriver or something with a small enough edge to fit under the plastic guard on the side. The following table shows, for each switch, the default Hayes factory setting and the proper setting for operating Crosstalk:

SWITCH	FACTORY SETTING	CROSSTALK SETTING
1	DOWN	UP
2	UP	UP (NOT USED BY XTALK)
3	DOWN	DOWN (NOT USED BY XTALK)
4	UP	DOWN
5	DOWN	UP (IF YOU WANT AUTO-ANSWER)
6	DOWN	UP
7	UP	UP (FOR RJ-11 JACK, DOWN FOR RJ-12)
8	DOWN	DOWN

After you've changed the settings, turn on the modem, start up XTALK and you should (eventually) see the prompt "ENTER NUMBER FOR FILE TO USE:" on the bottom line of your screen. Enter the number for the file "NEWUSER", and answer the questions with responses appropriate for the system to which you wish to connect. One of those questions asks you for the phone number - Crosstalk will dial it for you.

--

Jim Gogan
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...!{decvax,akgua}!mncnlecsvax!ncahec

Subject: Re: Crosstalk woes
Posted by [STERNLIGHT](#) on Sat, 07 Sep 1985 19:56:53 GMT
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Article-I.D.: brl-tgr.1334
Posted: Sat Sep 7 15:56:53 1985
Date-Received: Mon, 9-Sep-85 03:21:28 EDT
Sender: news@brl-tgr.ARPA
Lines: 19

I, too, have had experience with Microstuf that suggests that they are less than customer-aware when anomalies occur in Crosstalk XVI. For the longest time there has been a bug in their XMODEM protocol for receiving files, which causes the system to hang in the middle of a transfer under some (unknown) circumstances. Several phone calls to them, and several versions have not cured the bug, which is notorious enough for someone to have posted an XMODEM program to some bulletin boards for the specific purpose of leaving Crosstalk, downloading, and returning to Crosstalk. Since I find this unacceptable, I have abandoned my investment and use ACSII PRO, an outstanding communications program written by Bill Blue for United Software. I am particularly dissatisfied with the conversations with Microstuf, in which they tried to blame their problems on everyone but their inadequate code. ("Well, there's no standard XMODEM protocol." ME:"Why do the following six communications programs have no problem?" "Well we can't get information about the protocol." ME:"Try calling (I supplied a list of several experts who have written various programs like MEX, MODEM, etc.)" --david--
